

(J) Digital initiatives

1. All PRS and UTS counters are enabled with digital payment facility through UPI and BHIM App through UPI ID.
2. UTS on Mobile app is also available for booking of unreserved tickets on suburban and non-suburban section which facilitate Digital Payment.
3. Online booking of reserved tickets through IRCTC website is also available for the passengers.
4. 798 POS machines has been installed at PRS, UTS and UTS cum PRS booking counters for cashless transactions.
5. QR Code devices will be provided at UTS and PRS Counters shortly in coordination with CRIS.

Following initiatives are undertaken to promote and encourage digital transactions for ticketing:

- a. Information regarding availability of digital payment mode is displayed on Ticket Counters.
- b. Announcement for awareness on digital payment is done through Public Address System.