In pursuance to the provisions of " The Right to Information Act – 2005 ", which came into force w.e.f. 12th October, 2005, a Public Information Cell was set up at Western Railway Head Quarters Office, Churchgate, Mumbai-400 020.

- 1) Shri Pradeep Kumar, Additional General Manager is the Appellate Authority,
- 2) Shri Vineet Abhishek, Central Public Information Officer (CPIO) & CPRO
- 3) Shri Sunil Singh, Central Assistant Public Information Officer & Sr.PRO.

For filing RTI click here: https://rtionline.gov.in/

Information regarding various departments of Western Railway is available on website www.wr.indianrailways.gov.in. Any further information required by any person can be obtained after payment of prescribed fees which are as follows:-

- (a) Application fee for information under sub-sec. (1) of Sec.6 Rs.10/-
- (b) for information under sub-sec (1) of Sec.7 is: -
 - (i) Rs.2/- for each page (A4/A3 size) created or copied;
 - (ii) actual charge or cost price of a copy in larger size paper;
 - (iii) actual cost or price for samples or models;
 - (iv) for inspection of records, no fees for the first hour; and a fee of Rs.5/- for each subsequent hour (or fraction thereof).
- (c) for information under sub-sec (5) of Sec.7 is: -
 - (i) Rs.50/- for information on diskette or floppy;
 - (ii) actual price fixed for information provided in printed form or Rs.2/- per page of photo copy for extracts from the publication.

The fees can be paid either in cash at the Booking window of any Railway station or Cash Office or in the form of Demand Draft / Banker's Cheque or Indian Postal Order in favour of the Chief Cashier – Western Railway.

The contact numbers of RTI Personnel of Public Relations Office at Headquarter level are as under: -

	Name	Designation	Office Telephone Nos.		- Emails
Sr No.			STD Codes		
			Railway	P&T	Emans
			090	022	
1	Shri PRADEEP KUMAR	AGM	22001	22037395	agm@wr.railnet.gov.in
2	Shri VINEET ABHISHEK	CPRO	22730	22002590	cprowrly@ wr.railnet.gov.in
3	Shri SUNIL SINGH	Sr PRO	22731	22002590	cprowrly@ wr.railnet.gov.in