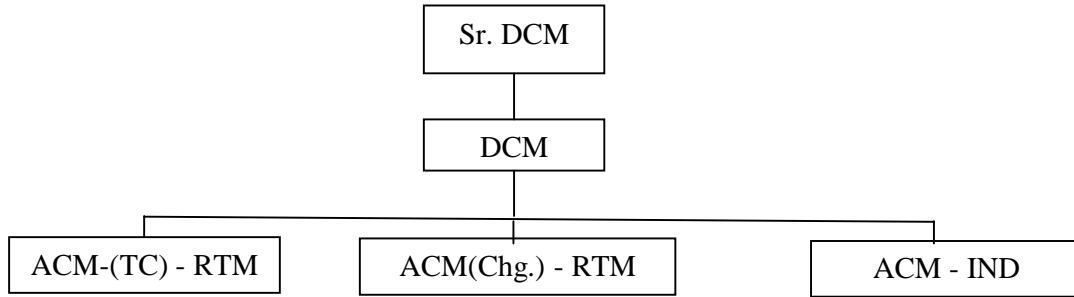


**Commercial department – Ratlam division (Western Railway)**

**Orgnanisation :-**



**Assets and Activities :-**

**i) No. of Stations**

No. of Stations open for Passenger traffic	119
No. of Stations open for Parcel	41
No. of Stations open for Goods	15

**ii) Computerized Passenger Reservation System**

There are total 25 PRS locations on this division. Details are as under :-

Rail Head PRS -	1) Ratlam, 2) Indore, 3) Ujjain, 4) Mhow, 5) Dewas, 6) Nagda, 7) Chittaurgarh, 8) Mandsaur, 9) Neemuch, 10) Dahod, 11) Rajendranagar, 12) Bairagarh
Non-Rail Head PRS -	1) Banswara, 2) Khargone, 3) Jhabua, 4) Barwani, 5) Dhar, 6) Alirajpur
Satellite PRS location	1) Vijaynagar (Indore)
India post PRS	- 1) Neemuch, 2) Pratapgarh, 3) Pithampur, 4) Manawar, 5) Maheshwar
Defence PRS	- 1) Mhow

In addition to this one PRS (non-cash) counter is also functioning in premises of DRM office, Ratlam for Railway employees.

**iii) UTS (Unreserved Ticketing System)**

Unreserved Ticketing System (UTS) has been installed at **100 locations** i.e. Ratlam, Indore, Ujjain, Mhow, Dahod, Nagda, Mandsaur, Chittaurgarh, Neemuch, Barnagar, Khachrod, Meghnagar, Jaora, Laxmibainagar, Dewas, Shujalpur, Sehore, Fatehabad, Bairagarh, Maksi, Bercha, Thandla road, Bamania, Kalapipal, Omkareshwar, Nimbahera, Chanderia, Piplia, Malhargarh, Harkiakhil, Shambhupura, Piplod, Tarana Road, Tajpur, Pingleshwar, Pir Umrod, Akodia, Rajendranagar, Kalisindh, Bolai, Rau, Piplodabagla, Unhel, Palsodamakrawan, Asloada, Jabri, Parbati, Naikheri, Baktal, Bhairongarh, Mangliagoan, Panchawan, Jawad road, Limkheda, Naranjipur, Bakania Bhaunri, Sant road, Dhodhar, Dalauda, Mangalmahudi, Phanda, Bangrod, Namli, Raoti, Anas, Runkhera, Amargarh, Bisalwaskala, Bajrangarh, Panchpiplia, Gambhiri road, Baraylachaurasi, Morwani, Bildi, Berawanya, Barlai, Ranayla Jasmia, Karchha, Vikramnagar, Ajnod, Palia, Gautampura, Harniyakheri, Usra, Runija, Naugawan, Barwaha, Sanawad, Choral, Mukhtiar Balwara, Jekot, Bordi, Rentia, Chanchelav, Kansudhi, Patalpani, Attar, Ajanti, Kalakund & Nimarkheri stations.

- iv) **UTS cum PRS :-**  
 UTS cum PRS have been commissioned at 22 locations viz. Khachrod, Jaora, Meghnagar, Shujalpur, Barnagar, Bamnia, Bercha, Kalapipal, Omkareshwar Rd., Piplia, Malhargarh, Sehore, Maksi, Thandla road, Nimbahera, Akodia, Kalisindh, Barwaha, Sanawa, Jawad road, Limkheda and Fatehabad stations.
- v) **Jansadharan Ticket Booking Sevak (JTBS) –**  
 12 Jan Sadharan Ticket Booking Sevak (JTBS) have been appointed at 06 stations (02 at Ujjain, 02 at Nagda, 01 at Neemuch, 01 at Shujalpur, 05 at Indore and 01 at Dahod).
- vi) **Loading / Unloading Points Traffic Dealt :-**

NAME OF SIDINGS / GOODS SHED	TRAFFIC DEALT	
	INWARD	OUTWARD
Birla Cement Siding, Chanderia	Coal, Clinker	Cement, Clinker
Hindustan Zinc Ltd. Sdg., Chanderia	Coal, Container	Zinc Ingot, Zinc Calcine, Sulphuric acid in Containers
Aditya Cement Sdg., Shambhupura	Coal, Gypsum	Cement, Clinker
J.K. Cement Siding, Nimbahera	Coal	Cement, Clinker
Vikram Cement Siding, Nimbahera	Coal, Gypsum	Cement, Clinker
RSWM PFT / Siding, Namli	Coal, Container	Container
Grasim Industries Ltd. Siding, Nagda	Coal, Salt	Caustic Soda Lye
BPCL Siding Outward gantry, Mangliagaon	--	POL
IOCL Siding, Bangrod	--	POL
IOCL Siding, Mangliagaon	POL	--
IOC siding, Bakania Bhauri	POL	--
BPCL siding, Bakania Bhauri	POL	--
Reliance siding, Bakania Bhauri	POL	--
Wonder cement siding, Gambhiri	Coal	Cement
Lafarge cement siding, Gambhiri	--	Cement
Ratlam ICD cont. siding, Ratlam	Containers	Containers
Ratlam Goods shed	Fertilisers, Food grain, Cement	Soya De-Oil cake, Food grain
Vikramnagar Goods shed	Fertiliser, Food grain & Cement	Soya De-Oil cake, Food grain
Dewas Goods shed	Fertiliser, Food Grain, Cement, Iron & Steel	Soya De-Oil cake, Food grain
Shambhupura Goods shed	Coal, Cement	Cement, Red Ochre, Coal
Laxmibainagar Goods shed	Cement, Fertilizer, Iron & Steel	Food grain, Soya De-Oil cake
Mangliya Gaon Goods shed	Salt, Edible oil in tank wagons, Fertiliser	Soya De-oil cake, Soya oil in tins, Soya bari, Two wheeler , Molasses
Maksi Goods shed	Coal, Fertilizer, FoodGrains, cement	Soya De-oil cake, Food grain
Chanderia Goods shed	Fertiliser, Food grain	Cement, Food grain
Meghnagar Goods shed	Food grain, Fertiliser, Iron & Steel, Cement	Food grain, Manganese ore

NAME OF SIDINGS / GOODS SHED	TRAFFIC DEALT	
	INWARD	OUTWARD
Shujalpur Goods shed	Fertiliser & Food grain	Soya De-oil cake, Food grain
Neemuch Goods shed	Fertiliser	Soya De-oil cake, Food grain
Jaora Goods shed	Fertiliser	Soya De-oil cake, Food grain
Dalauda Goods shed	--	Soya De-oil cake, Food grain
Sehore Goods shed	Fertiliser	Soya De-oil cake, Food grain
Dahod Goods shed	Cement	Cement

**Details of Traffic and Earnings :-**

(Fig. in Crores)

Earnings / Traffic	Year 2011-12	Year 2012-13	Year 2013-14	Year 2014-15
Passenger earnings	319.09	359.92	417.48	490.05
Other Coaching earnings	32.67	40.05	46.65	47.96
Goods earnings	832.02	1125.10	1126.42	1171.44
Gross earning	1183.78	1525.07	1590.55	1709.45
Parcel earning	15.10	17.96	20.02	23.44
Ticket checking earning	06.69	08.83	10.11	11.01
Commercial Advertisement earning	02.03	02.11	02.22	02.18
No. of originating passengers	07.05	07.29	06.54	05.75

**Classification of stations of Ratlam Division :-**

Class of station	No. of stations	Name of stations
A 6 1	1	IND
A	4	RTM, UJN, COR & NAD
B	5	DHD, DWX, MHW, MDS & NMH
C	0	NIL
D	17	AKD, BIH, BMI, BNG, BCH, JAO, KPP, KUH, LMNR, MKC, MGN, NBH, OM, RJQ, SEH, SJP, THDR
E	72	AJN, ANI, AGR, ANAS, ASL, ATR, BJG, BQE, BOD, BWW, BRLA, BLAX, BRNA, BOG, BKTL, BILD, BLX, BIO, CCL, CNA, CRL, DLD, DOD, FTD, GPX, HKH, HKL, JBX, JWO, JKT, KKD, KSH, KIZ, KDHA, LMK, MLG, MAM, MGG, MRN, MKT, MQE, NKI, NLI, NRGR, NGW, NKR, PNWN, PLA, PSO, PCN, PRB, PTP, PUD, PLW, PIP, PPD, PPG, PUO, RCJ, RTI, RAU, RET, RNJ, RNH, SWD, SAT, SMP, TJP, TAN, UNL, USRA, VRG
F	20	AJKI, BLDK, BTSD, BIWK, CKOD, CNN, DON, KCNR, KONY, KTKH, GRF, LOD, LKMN, OSRA, PJH, PRNG, SFNR, SVT, SNBD, UDM
<b>Total stations</b>	<b>119</b>	

**Important phone numbers / Information to be contacted for utilities of  
Commercial department – Ratlam Division, Western Railway**

<b><u>Office Address – Ratlam :-</u></b> Sr. Divisional Commercial Manager, Divisional Rail Manager's office, Do-batti, Ratlam. Tel no. 07412-224255	<b><u>Office Address – Indore :-</u></b> Assistant Commercial Manager, Indore Railway Station, Indore.
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1. **News information by Press :-**  
Public Relation Officer ó Indore  
CUG Mobile no. ó 097524-92006  
Public Relation Inspector ó Ratlam  
CUG Mobile no. ó 097524-92007
2. **Group Booking / Reservation permission :-**  
Chief Office Superintendent (Coml.) - Ratlam  
CUG Mobile no. ó 097524 - 92956
3. **Railway Coaching Concession Certificates :-**  
Chief Office Superintendent (Coml.) - Ratlam  
CUG Mobile no. ó 097524 - 92956
4. **Public Complaints :-**  
Complaint Inspector - Ratlam  
CUG Mobile no. ó 097524 - 92961
5. **Right to Information :-**  
Complaint Inspector- Ratlam  
CUG Mobile no. ó 097524 - 92961
6. **Jansadharan Ticket Booking Seva (JTBS) / Halt station ticket Agent :-**  
Chief Office Superintendent (Coml.) - Ratlam  
CUG Mobile no. ó 097524 - 92956
7. **Commercial publicity at stations :-**  
Commercial Inspector (Coml. Publicity) - Ratlam  
CUG Mobile no. ó 097524 - 96956
8. **Catering :-**  
Commercial Inspector (Catering) - Ratlam  
CUG Mobile no. ó 097524 - 96955
9. **Tenders of Cleanliness, STD / PCO, Vehicle parking lots :-**  
Commercial Inspector (Tender cell) - Ratlam  
CUG Mobile no. ó 097524 - 92956
10. **Leasing of SLRs :-**  
Chief Office Superintendent (Coml.) - Ratlam  
CUG Mobile no. ó 097524 - 92956
11. **Emergency Quota :-**  
**a) Emergency quota (EQ) at Ratlam & Indore –**  
EQ applications are to be dropped in EQ box kept at Divisional office-  
Ratlam and Indore Railway station respectively.