

Customer Commitment Charter

3.0 Full Tariff Rate (FTR) - Coach or Train Booking:			
S.No.	Services	Indicative Time Limit	Single Window Agency (To be contacted for progress/ non-compliance)
3.1	Application for Coach/ Train booking on Full Tariff Rate (FTR)	<p>(1). Registration cum Security Deposit & Application: Not before Six (6) months or not later than thirty (30) days before commencement of journey.</p> <p>(2). Confirmation: 72 hrs. before commencement of journey.</p>	<p>Dy. COM/ Coaching</p> <p>Tel: No.022-67622042</p> <p>email id:</p> <p>dycomchg@wr.railnet.gov.in</p>