

## Customer Commitment Charter

<b>7.0 Land Licensing (connected with Railway Siding):</b>			
<b>Sr. No.</b>	<b>Service</b>	<b>Indicative Time limit</b>	<b>Single Window Agency</b> (To be contacted for progress/ non-compliance)
7.1	Land Licensing: (Connected with Railway Siding)	120 days	<b>Sr. DEN/ Co-ordination</b>  <b>Mumbai Division</b> <a href="mailto:srdenhqbct@gmail.com">srdenhqbct@gmail.com</a> <a href="mailto:srdenco@bct.wr.railnet.gov.in">srdenco@bct.wr.railnet.gov.in</a>  Vadodara Division <a href="mailto:srdenhqbrc@gmail.com">srdenhqbrc@gmail.com</a> <a href="mailto:srdenco@brc.wr.railnet.gov.in">srdenco@brc.wr.railnet.gov.in</a>  Ratlam Division <a href="mailto:srdenhqrtm@gmail.com">srdenhqrtm@gmail.com</a> <a href="mailto:srdenco@rtm.wr.railnet.gov.in">srdenco@rtm.wr.railnet.gov.in</a>  Ahmedabad Division <a href="mailto:srdenhqadiwr@gmail.com">srdenhqadiwr@gmail.com</a> <a href="mailto:srdenco@adi.wr.railnet.gov.in">srdenco@adi.wr.railnet.gov.in</a>  Rajkot Division <a href="mailto:srdenhqrjt@gmail.com">srdenhqrjt@gmail.com</a> <a href="mailto:srdenco@rjt.wr.railnet.gov.in">srdenco@rjt.wr.railnet.gov.in</a>  Bhavnagar Division <a href="mailto:srdenhqbvp@gmail.com">srdenhqbvp@gmail.com</a> <a href="mailto:srdenco@bvp.wr.railnet.gov.in">srdenco@bvp.wr.railnet.gov.in</a>