

Customer Commitment Charter

8.0 Allotment of Commercial Plots:			
Sr. No.	Service	Indicative Time limit	Single Window Agency (To be contacted for progress/ noncompliance)
8.1	Allotment of Commercial Plots	75 days	Sr. DCM Mumbai Central Division srdcm@bct.railnet.gov.in Ahmedabad Division srdcm@adi.railnet.gov.in Vadodara Division srdcm@brc.railnet.gov.in Ratlam Division srdcm@rtm.railnet.gov.in Rajkot Division srdcm@rjt.railnet.gov.in Bhavnagar Division dcm@bvp.railnet.gov.in