

भारत सरकार/ GOVERNMENT OF INDIA  
रेल मंत्रालय / MINISTRY OF RAILWAYS  
रेलवे बोर्ड / RAILWAY BOARD

No.TC-II/2003/20/Covid19

New Delhi, dated 19.03.2020

**Principal Chief Commercial Managers,  
All Zonal Railways.**

Sub: Withdrawal of concession in passenger fare for all categories of passengers except 4 categories of Divyangjan and 11 categories of patients till further advice in view of health advisory issued regarding COVID-19

In view of health advisory issued regarding COVID-19 and to discourage passengers from undertaking non-essential travel, it has been decided, as a special case, that no concessional UTS and PRS Ticket for all categories of passengers except Students, 4 categories of Divyangjan and 11 categories of patients shall be issued.

2. The above shall be applicable for tickets booked on or after 20.03.2020 till further advice.
3. CRIS & IRCTC may make necessary changes in the software.
4. Necessary instructions shall be issued to the all concerned.



(Shelly Srivastava)  
Director Passenger/Marketing  
Railway Board

Copy forwarded for information & necessary action to:

1. CRB, MT, FC, DG/RHS, Railway Board. For information
2. MD, Centre for Railway Information System (CRIS), Chanakyapuri, Near National Rail Museum, New Delhi, for making necessary changes in the PRS and UTS softwares.
3. MD, IRCTC, B-148, 11<sup>th</sup> Floor, Statesman House, Barakhamba Road, New Delhi.
4. CMD/KRCL/Navi Mumbai



(Shelly Srivastava)  
Director Passenger/ Marketing  
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**LIST OF DIFFERENT CATEGORIES OF PERSONS GRANTED CONCESSION ON INDIAN RAILWAYS ALONGWITH ELEMENT OF CONCESSION.**

S. No	CATEGORY OF PERSONS	PERCENTAGE OF CONCESSION*
<b>I</b>	<b>Persons with Disabilities (Divyangjan)</b>	
<b>1</b>	Orthopaedically Handicapped/ Paraplegic persons who cannot travel without escort – for any purpose	<ul style="list-style-type: none"> <li>• 75% in 2nd, SL, 1st Class, 3AC, AC chair Car</li> <li>• 50% in 1AC and 2AC,</li> </ul>
<b>2</b>	Mentally retarded persons who cannot travel without escort - for any purpose	<ul style="list-style-type: none"> <li>• 25% in 3AC &amp; AC Chair Car of Rajdhani/Shatabdi trains</li> <li>• 50% in MST &amp; QST</li> </ul>
<b>3</b>	Person with visual impairment with total absence of sight travelling alone or with an escort - for any purpose	<ul style="list-style-type: none"> <li>• One escort is also eligible for same element of concession</li> </ul>
<b>4</b>	Person with hearing and speech impairment totally (both afflictions together in the same person) travelling alone or with an escort - for any purpose.	<ul style="list-style-type: none"> <li>• 50% in 2nd, SL and 1st Class</li> <li>• 50% in MST &amp; QST</li> <li>• One escort is also eligible for same element of concession</li> </ul>
<b>II</b>	<b>Patients</b>	
<b>5</b>	Cancer patients travelling alone or with an escort for treatment/periodic check-up.	<ul style="list-style-type: none"> <li>• 75% in 2nd, 1st class &amp; AC chair car</li> <li>• 100% in SL &amp; 3AC</li> <li>• 50% in 1AC &amp; 2AC</li> <li>• one escort eligible for same element of concession (except in SL &amp; 3AC where escort gets 75%)</li> </ul>
<b>6</b>	Thalassemia patients travelling alone or with escort for treatment/periodic check-up	<ul style="list-style-type: none"> <li>• 75% in 2nd, SL, 1st Class, 3AC, AC chair Car</li> </ul>
<b>7</b>	Heart patients travelling alone or with an escort for heart surgery	<ul style="list-style-type: none"> <li>• 50% in 1AC and 2AC,</li> <li>• One escort is also eligible for same element of concession</li> </ul>
<b>8</b>	Kidney patients travelling alone or with an escort for kidney transplant Operation/Dialysis	
<b>9</b>	Haemophilia Patients – severe & moderate form of disease - travelling alone or with an escort for treatment/periodical check up.	<ul style="list-style-type: none"> <li>• 75% in 2nd, SL, 1st Class, 3AC, AC chair Car</li> <li>• One escort is also eligible for same element of concession</li> </ul>
<b>10</b>	T.B./Lupas Valgaris patients travelling alone or with an escort for treatment/periodical check-up	<ul style="list-style-type: none"> <li>• 75% in 2nd, SL and 1st Class</li> <li>• One escort is also eligible for same element of concession</li> </ul>
<b>11</b>	Non-infectious Leprosy patients - for treatment/periodical check-up.	<ul style="list-style-type: none"> <li>• 75% in 2nd, SL and 1st Class</li> <li>• One escort is also eligible for same element of concession</li> </ul>
<b>12</b>	AIDS patients - for treatment/check-up at nominated ART Centres.	<ul style="list-style-type: none"> <li>• 50% in 2nd Class</li> </ul>
<b>13</b>	Ostomy patients - travelling for any purpose.	<ul style="list-style-type: none"> <li>• 50% in MST &amp; QST</li> <li>• One escort is also eligible for same element of concession.</li> </ul>
<b>14</b>	Sickle cell Anaemia - for treatment/periodical check-up	<ul style="list-style-type: none"> <li>• 50% In Sleeper, AC Chair Car, AC 3-tier and AC 2-tier classes</li> </ul>
<b>15</b>	Aplastic Anaemia - for treatment/periodical check-up.	<ul style="list-style-type: none"> <li>• 50% In Sleeper, AC Chair Car, AC 3-tier and AC 2-tier classes.</li> </ul>



III	Students	
16	Students going to hometown & educational tours - General Category –  - SC/ST Category -	<ul style="list-style-type: none"> <li>• 50% in 2<sup>nd</sup> and SL class</li> <li>• 50% in MST/QST</li>   <li>• 75% in 2<sup>nd</sup> and SL class</li> <li>• 75% in MST/QST</li> </ul>
	-Girls upto Graduation Boys upto 12 <sup>th</sup> standard (including students of Madrasa) between home & school	Free second class MST
17	Students of Govt. schools in rural areas - for study tour - once a year.	75% in 2 <sup>nd</sup> class
18	Entrance exam - Girls of Govt. schools in rural areas – for national level for medical, engineering, etc. entrance exam.	75% in 2 <sup>nd</sup> class
99	Concession to students appearing in main written examination conducted by UPSC & Central Staff Selection Commissions.	50% in 2 <sup>nd</sup> class
20	Foreign students studying in India - travelling to attend camps/seminars organised by Govt. of India and also visit to places of historical & other importance during vacations.	50% in 2 <sup>nd</sup> and SL class
21	Research scholars upto the age of 35 years - for journeys in connection with research work.	50% in 2 <sup>nd</sup> and SL class
22	Students and non-students participating in Work Camps	25% in 2 <sup>nd</sup> and SL class
23	Cadets and Marine Engineers apprentices undergoing Navigational/ Engineering training for Mercantile Marine - for travel between home and training ship.	50% in 2 <sup>nd</sup> and SL class