

Operating Department

Information in reference to section 4(b) of RTI ACT-2005

Sub section	Information sought	Remarks
4(b) (i)	The particulars of its organization, functions and duties.	<p>The Operating department is concerned with the operation of passengers, Goods & other trains (Departmental, Shunting, Military trains, etc.) and it is headed by Senior Divisional Operations Manager.</p> <p>Function & duties:</p> <p>(i) Planning, organising, co-ordinating, directing, monitoring, controlling and supervising the activities connected with operation of Coaching, Goods and Other (departmental, shunting, military, etc.) trains. (ii) Handling the problems, which arise in the course of the operation of trains as per objectives, goals and priorities laid down from time to time.</p> <p>(iii) Safety in train operations.</p> <p>(iv) Economy and efficiency in train operation.</p> <p>Click here(Annexure-I) to see Organisation Chart.</p>
4 (b)(ii)	The power and duties of its Officers & employees.	<p>Officers: Act as per the schedule of powers delegated by Railway Board and carrying out all works related to train operations.</p> <p>Senior Divisional Operations Manager is the Administrative head of train operations in Divisional Railway and reporting to DRM, PCOM. He is responsible for management of traffic planning, freight and passenger train operations, safety in train operations.</p> <p>Senior Divisional Operations Manager(General) is attending accidents involving traffic staff and associate with conduct of accident enquiries as a representative of Operating department, conducting seminars, traffic safety and rules.</p> <p>Divisional Operations Manager is monitoring punctual running of suburban services, preparations of suburban Time Table, crew links, rake links, coaching services. Coordinating with</p>

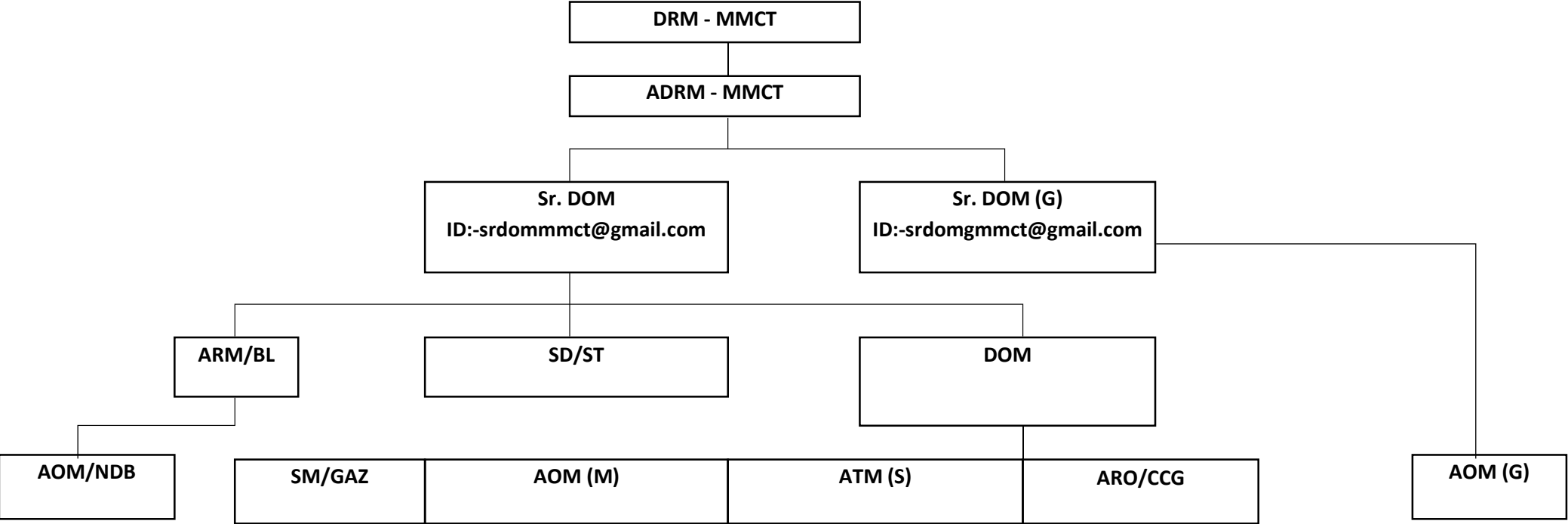
		<p>car sheds for timely supply of rakes for maintaining the link of EMU rakes.</p> <p>Assistant Traffic Manager(Suburban) the administrative jurisdiction from CCG-Virar for operations(excluding CCG,BCT(M),BCT(L), JOS(AT) and territorial jurisdiction from CCG-Virar suburban operations and coaching operations of BCT Division. Monitoring the punctual running of suburban and coaching trains.</p> <p>Assistant Operation Manager(Movement) Administrative Jurisdiction ie. JOS(AT) & BSR and territorial jurisdiction of BCT division for freight operations.</p> <p>Assistant Operation Manager(General) the Territorial and Administrative jurisdiction of BCT Division. Conducting safety inspections and audit as per schedule, monitoring of training and refresher course of Group C & D.</p> <p>Area Officer/CCG-Administrative & Territorial jurisdiction Churchgate and assist divisional office in preparation of crew schedules for Guards of churchgate-HQ. Coordination with all departments concerned with train working including security including Muncipal ward, BEST and city police in case of any emergency.</p> <p>Station Director(GAZ)/MMCT-Administrative of jurisdiction BCT(Main),BCT(Local), monitoring punctuality of coaching trains originating/Terminating of Mumbai Central. Assist divisional office in preparation of coaching Time Table. Coordination with all departments concerned with train working including security including Muncipal office, police of Mumbai central local and Main stations in case of any emergency</p> <p>Area Regional Manager/BL, the administrative jurisdiction VTN to ST, BIM-WGI and Territorial jurisdiction for Operations for Virar(excluding)Surat(including udhna including Jalgaon Excluding , BIM-WGI(NG) Coordination with all departments concerned with train working including security including district officials of VR-ST,BIM-WGI in case of any emergency.</p> <p>Station DirectorST-Administrative of jurisdiction Surat and Udhna. Supervision of management of Surat, Udhna station, coaching yard management monitoring sick line placement/removal. Coordination with all departments concerned with train working including security and with district department officials of ST in case of any emergency.</p> <p>Assistant Operation Manager/NDB Administrative jurisdiction of Chalthan-Paldi section and territorial jurisdiction for operations Udhana to Jalgaon(TV section) .Management of control,</p>
--	--	---

		<p>stations and Guard management of NDB Lobby. Coordination with all departments concerned with train working including security and with district department officials of TV section in case of any emergency.</p> <p>Staff: All operating staffs have to perform duties as laid down under the various rules and regulations specified in the Manuals, Rule books, Circulars etc. from time to time.</p>
4 (b)(iii)	<p>The procedure followed in the decision making process including channels of supervision and accountability.</p> <p>The norms set by it for the discharge of its function.</p>	<p>Procedure followed as per general and subsidiary rule, operating manuals, Accident manuals, station working rules, block working manual, working timetable, normal composition, Marshalling order and links of trains, policy circulars/letters/ instructions/joint procedure orders etc, issued from Rly Board, Zonal & Divisional office from time to time.</p> <p>MCDO High Lights to GMs-1st week of every month.</p> <p>MCDO High Lights to PCOM of before 15th of every month.</p> <p>Safety MCDO to PCOM before 10th of every month.</p>
4 (b)(iv)		
4 (b)(v)	<p>The rules, regulations, instructions, manuals held by it or under its control or used by his employees by</p> <p>Discharging its functions.</p>	<p>General and subsidiary rule, operating manuals, Accident manuals, station working rules, block working manual, working timetable, normal composition, marshalling order and links of trains, policy circulars/letters/instructions/joint procedure orders, tenders, statistical data, Duty list etc., issued from Rly Board, Zonal & Divisional office from time to time.</p>
4 (b)(vi)	<p>A statement of the categories of documents that are held by it or under control.</p>	<p>Statements of categories of documents pertains to</p> <p>a)Rules, b) Goods section, c)Coaching, d)Time Table, e) Planning Section, f)General and Tenders.</p>
4 (b)(vii)	<p>The particulars of any arrangement that exists for consultation with, or representation by members of the public in relation to the formulation of its policy or implementation thereof.</p>	<p>Operating departments dealing with mainly public, the representation of public are received by the following ways-</p> <p>a)Through Divisional Rail Users Consultative Committee(DRUCC).</p> <p>b)Through Station Railway Users Consultative committee(SRCC).</p> <p>c) Through representation received from MP,MLA, Govt official and public by any mode.</p>

4 (b)(viii)	A statement of the boards, councils committees and other bodies consisting of two or more persons constituted as it part or for the purpose of its advise, and as to whether meeting of those boards, councils, committees and other bodies are open to the public or the minutes of such meetings are accessible for public.	Not Applicable
4 (b)(ix)	A directory of its officers and employees	Click here (Annexure-II) to see <u>directory</u>
4 (b)(x)	The monthly remuneration received by each of its officers and the employees, including the system of compensation as provided in its regulations.	It is decided by ministry of finance and ministry of railway to the specify grade of Officers and staff. The item is under purview of accounts and personnel department.
4 (b)(xi)	The budget allocated to each of its agency, including the particulars of all plans, proposed expenditure and reports on disbursement made.	Not Applicable
4 (b)(xii)	The manner of execution of subsidy programmes, including the amount allocated and the details of beneficiaries of each program.	Not Applicable
4 (b)(xiii)	The particulars of recipients of concessions, permits or authorizations granted by it.	Not Applicable
4 (b)(xiv)	The details in respect of the information, available to or held by it, reduced in an electronic form	Information related to public Time Table is updated and available on the Website of Western Railway <u>www.wr.indianrailways.gov.in</u> The information relating to code, manuals are available in Indian Railway website at

		Click for Railway Board site:https://indianrailways.gov.in/railwayboard.
4 (b)(xv)	The particulars of facilities available to citizens for obtaining information, including working hours of a library or reading room, if maintained for public use.	The information relating to the facilities available to the rail users are disseminated through Railway Time table, the Railway Websites and the facilitation centre. www.wr.indianrailways.gov.in
4 (b)(xvi)	The names, Designation and other particulars of the public information officers	Public Information Officer Shri. Dr.Ankur B .Desai (Divisional Operations Manager) Contact No. 022-67644602. E.Mail.ID-ankur.3034@gov.in Appellate Authority Shri. Sheel Bhadra Additional Divisional Railway Manager (Infra-II),adrmnsmct@gmail.com, Contact No. 022-67644544
4 (b)(xvii)	Such other information as may be prescribed, and there after update this publications every year.	Information related to public Time Table is updated and available on the Website of Western Railway www.wr.indianrailways.gov.in

ANNEXURE-I



Annexure-II

Sr. No.	Name	Designation	Work place station	Rly. Auto No.	Mobile No.
1	Shri Piyush Khandare	SR. DOM	MMCT	44600	9004499900
2	Shri. Abhay Sanap	Sr.DOM (G)	MMCT	44601	9004499901
3.	Shri. Ankur B. Desai	DOM (CHG)	MMCT	44602	9004499902
4	Shri. Chetan Prakash Bairwa	AOM/G	MMCT	44607	9004499907
5	Shri. Rajveer Gopinathan	ATM (S)	MMCT	44603	9004499903
6.	Shri Anil Singh	ARO CCG	MM CT	22559	9004499904
7.	Puran Kumar Sharma	AOM(M)	MMCT	44606	9004499906
8.	M.M.Tripathi	SM(Gaz)	MMCT	49563	9004499905
9.	Shri Mukesh Singh	SD/ST	SURAT	49103	9724099903
10.	Shri Annu Tyagi	ARM/BL	VALSAD	49000	9724099902
11.	Shri.Kan Singh Meena	AOM/NDB	NDB	42331	9004471902
Traffic Inspectors, Movement Inspectors, Chief Traffic Controllers and Instructor					
01	Shri Ajit Singh	CTNL	MMCT		9228573000
02	Shri. R.K.Sharma	CTNL	MMCT		9004499947
03	Shri Md.Shaikh Baksh	CTNL	MMCT		9004449477
04	Shri. M.K. Jagesh	TI (TRAINS)	MMCT		9004499948
05	Shri. SurendraSagar	TI (TRAINS)	MMCT		9004499943
06	Sri. PrashantMazumdar	TI (TRAINS)	MMCT		9004498910
07	Shri. ChandanSah	TI (TRAINS)	MMCT		9004449706
08	Shri Sagar Kulkarni	DTI (Co) &DAR	MMCT		9004499925
09	Shir Manoj Ghosalkar	TI-Planning	MMCT		9004449159
10	Shri Chandan Thakur	TI-Planning	MMCT		9821707118
11	Shri M S Rizvi	TI-SWR	MMCT		9004499916
12	Shri Jayant	TI-SWR	MMCT		9004499920
13	Shri Vivek Bharti	TI (Safety)	MMCT		9004498908
14	Shri. Shankar Gehlot	TI (Safety)	MMCT		9004499915
16	Shri Ramesh Purohit	TI-CHG	MMCT		9004499911
17	Shri Mahendra parihar	TI-FOIS& Goods	MMCT		9004499923

18	Shri Sanjay Rajbhar	TI-MPP	MMCT	9004499912
19	Shri Nikhil Dabhilkar	TI-Stores	MMCT	9004471913
21	Shri Deepesh Jangid	TI-TWO	MMCT	9724099908
22	Shri. Bashi Khan	TI	GTR	9004499921
23	Shri Shashank Shekhar	TI	ADH	9004499913
24	Shri Kumar Satyam	TI	BVI	9004499924
25	Shri B.S.Meena	TI	DRD	9004471916
26	Shri Rajesh Bhagsara	TI	BL	9724099906
27	Shri Sudhir Kumar	TI	ST	9004471904
28	Shri S.C.Jha	TI	VYA	9724099905
29	Shri Gajendra Singh	TI	NDB	9004471915
30	Shri L.B.Singh	TI	AN	9724049120
31	Shri Md.Ragib	Instructor, ATS	VALSAD	9724099909
32	Shri. Vijay Kasve	Instructor, ATS	VALSAD	9724099910

Sr.No	S33TATION	DESIGNATION	P&TTELEPHONE NO
01	CHURCHGATE	STATION SUPRINTENDENT	022-22090823/22039840
02	MARINELINES	STATION SUPRINTENDENT	022-22817621
03	CHARNI ROAD	STATION SUPRINTENDENT	022-23688709
04	GRANT ROAD	STATION SUPRINTENDENT	9372508861
05	MUMBAI CENTRAL	STATION SUPRINTENDENT	022-23077292
06	MAHALAXMI	STATION SUPRINTENDENT	9372508862
07	LOWER PAREL	STATION SUPRINTENDENT	022-24921589
08	PRABHADEVI	STATION SUPRINTENDENT	9372508869
09	DADAR	STATION SUPRINTENDENT	9372508873
10	MATUNGA ROAD	STATION SUPRINTENDENT	9372508874

11	MAHIM	STATION SUPRINTENDENT	022-24451445
12	BANDRA	STATION SUPRINTENDENT	022-26421920
13	BANDRA TERMINUS	STATION SUPRINTENDENT	022-26435756
14	KHAR	STATION SUPRINTENDENT	022-26484946
15	SANTACRUZ	STATION SUPRINTENDENT	022-26490678
16	VILE-PARLE	STATION SUPRINTENDENT	9372508885
17	ANDHERI	STATION SUPRINTENDENT	9372508892
18	JOGESHWARI	STATION SUPRINTENDENT	022-2840292
19	JOGESHWARI AT	STATION SUPRINTENDENT	9372508895
20	RAM MANDIR	STATION SUPRINTENDENT	9372508896
21	GOREGAON	STATION SUPRINTENDENT	022-28720041
22	MALAD	STATION SUPRINTENDENT	022-28893991
23	KANDIVALI	STATION SUPRINTENDENT	022-28011114
24	BORIVALI	STATION SUPRINTENDENT	022-28051580
25	DAHISAR	STATION SUPRINTENDENT	022-28281862
26	MIRA ROAD	STATION SUPRINTENDENT	022-28111394
27	BHAYANDAR	STATION SUPRINTENDENT	022-28042252
28	NAIGAON	STATION SUPRINTENDENT	94022434110
29	VASAI ROAD	STATION SUPRINTENDENT	022-2332129
30	NALLOSAPARA	STATION SUPRINTENDENT	022-2402241
31	VIRAR	STATION SUPRINTENDENT	022-2502234

32	VAITARANA	STATION SUPRINTENDENT	9422437110
33	SAPHALE	STATION SUPRINTENDENT	9324946973
34	KELVE ROAD	STATION SUPRINTENDENT	9426331926
35	PALGHAR	STATION SUPRINTENDENT	02525-254929
36	BOISAR	STATION SUPRINTENDENT	02525-266626
37	VANGAON	STATION SUPRINTENDENT	9408151809
38	DHANU ROAD	STATION SUPRINTENDENT	02528-232200
39	GOLVAD	STATION SUPRINTENDENT	02528-241062
40	UMBERGAON	STATION SUPRINTENDENT	0260-2562300
41	SANJAN	STATION SUPRINTENDENT	0260-2576234
42	BHILAD	STATION SUPRINTENDENT	0260-2784058
43	KARAMBELE	STATION SUPRINTENDENT	--
44	VAPI	STATION SUPRINTENDENT	0260-2462341
45	UDUVADA	STATION SUPRINTENDENT	9324946976
46	PARDI	STATION SUPRINTENDENT	9408151813
47	ATUL	STATION SUPRINTENDENT	9408151704
48	VALSAD	STATION SUPRINTENDENT	026232244117
49	DUNGRI	STATION SUPRINTENDENT	9324946977
50	BILIMORA	STATION SUPRINTENDENT	02634287375
51	AMALSAD	STATION SUPRINTENDENT	02634272237
52	VEDCHHA	STATION SUPRINTENDENT	9408151719

53	NAVASARI	STATION SUPRINTENDENT	9408151783
54	MAROLI	STATION SUPRINTENDENT	9408151756
55	SACHIN	STATION SUPRINTENDENT	2901366
56	BHESTAN	STATION SUPRINTENDENT	9408151734
57	UDHANA	STATION SUPRINTENDENT	02612277208
58	SURAT	STATION SUPRINTENDENT	0261-2413525
59	CHALTAN	STATION SUPRINTENDENT	02622281334
60	GANGADHARA	STATION SUPRINTENDENT	02622-262316
61	BARDOLI	STATION SUPRINTENDENT	02622-220057
62	TIMBARVA	STATION SUPRINTENDENT	02622-255200
63	MADHI	STATION SUPRINTENDENT	02622-242003
64	LOTARVA	STATION SUPRINTENDENT	94085233291
65	VYARA	STATION SUPRINTENDENT	02626223337
66	KIKAKUI ROAD	STATION SUPRINTENDENT	9426420573
67	UKI SONGADH	STATION SUPRINTENDENT	9426339655
68	LAKKADKOT	STATION SUPRINTENDENT	9426475554
69	BHADUBHUNJA	STATION SUPRINTENDENT	9426252446
70	NAWAPUR	STATION SUPRINTENDENT	9420526705
71	KOLDE	STATION SUPRINTENDENT	9420526765
72	CHINCHPADA	STATION SUPRINTENDENT	9404602760
73	KHATGAON	STATION SUPRINTENDENT	9404602861

74	KHANDBARA	STATION SUPRINTENDENT	9404601963
75	BHADWAD	STATION SUPRINTENDENT	9420526769
76	DHEKWAD	STATION SUPRINTENDENT	9420526771
77	NADURBAR	STATION SUPRINTENDENT	0256422222
78	CHAUPALE	STATION SUPRINTENDENT	9420526728
79	TISI	STATION SUPRINTENDENT	9420526729
80	RANALA	STATION SUPRINTENDENT	9420526706
81	DONDICHE	STATION SUPRINTENDENT	02566244043
82	VIKHRAN ROAD	STATION SUPRINTENDENT	9420526724
83	SINDHKEDA	STATION SUPRINTENDENT	9404602043
84	HOL	STATION SUPRINTENDENT	9420526725
85	NARDANA	STATION SUPRINTENDENT	9404602090
86	PADSE	STATION SUPRINTENDENT	9402533824
87	BHORTEK	STATION SUPRINTENDENT	9420548523
88	AMALNER	STATION SUPRINTENDENT	02587223346
89	TAKARKHEDE	STATION SUPRINTENDENT	9420526722
90	DHARANGAON	STATION SUPRINTENDENT	02588251226
91	CHAWALKHEDE	STATION SUPRINTENDENT	9420533821
92	PALDI	STATION SUPRINTENDENT	02588255226

{Updated on 01-04-2024}