

DRUCC Members Western Railway Mumbai division

Divisional Railway User's Consultative Committee Mumbai Division for the Term from 16.08.2024 TO 15.08.2026 (Updated on 10.11.2025)			
SN	Name	Representing	Address of the Member and Contact No.
1	Shri Rajiv Singal	<u>Chamber of Commerce</u> Bharat Marchant's Chamber	C-1303 Ajmera Prestine, Yogi Nagar, Borivali (west) Mumbai 400092
2	Shri Lalit Sakalchand Gandhi	<u>Chamber of Commerce</u> Maharashtra Chamber of Commerce Industry & Agricultural	Business House, 1677, E Main Road Rajarampuri, 10 th Lane, Kolhapur 4160081
3	Shri Ashish H. Shah	<u>Industrial Association,</u> <u>Agricultural Association, Trade Association</u> Umargam Industries Association	7, Trimurti Apartment Main Road Post Solsumba Umargam Road 396165
4	Shri Sanjaykumar C. Shah	<u>Industrial Association,</u> <u>Agricultural Association, Trade Association</u> The Navsari Diamond Merchant's Association	502, Pujan Apartment Ashanagar Navsari 396445
5	Shri Hasmukh Bhavanj Gala	<u>Industrial Association,</u> <u>Agricultural Association, Trade Association</u> The Retail Grain dealers Co-op Society Limited	B-104, Himgiri CHS, T.K Katariya Road, Matunga (W.R) Mumbai 400016
6	Shri Dilip R Bhutra (Maheshwari)	<u>Industrial Association,</u> <u>Agricultural Association, Trade Association</u> Confederation of All India Traders (Mumbai Unit)	402, Laxmi CHS. 19/21, Dr Deshmukh lane, V. P Road Mumbai 400004
7	Shri Nilesh Shyam Shah	<u>Passenger Association</u> Kutch Pravasi Sangh	7, Vimal Villa, Tejukaya Park, Dr. Ambedkar Road Matunga, Mumbai 400019
8	Shri Mahendra Shivraj Kothari	<u>Passenger Association</u> Dharangaon Taluka Pravasi Mandal - Dharangaon	Bazarpeth Dharangaon Dist-Jalgaon
9	Shri Ramnik Lalji Sangoi	<u>Consumer Protection Association</u> Rail users Safety & welfare Association	701, 7 th floor, Plot no. 271, Raj Baug, Sir Bhalchandra Road, Nappu Garden, Matunga Mumbai 400019
10	Shri Triyugnath R (T.N) Dubey	<u>Handicapped Association</u> Naisargik Viklang seva Sangh,	Gala no. 156, N.B. Pandey Chawl, R.K. Singh Marg, Andheri (E) Mumbai 400069
11	Shri Jagdish Jaysing Solanki	<u>GM Nominee</u> -	S.P. Shed no.1 Room No. 27 Behind B.I.T chawl no.7 Bellasis Road, Mumbai Central
12	Shri Taher Abbasbhai Chittalwala	<u>MP Nominee</u> <u>Prof Varsha Eknath Gaikwad</u> <u>Hon' ble (MP/LS)</u> <u>Mumbai North Central</u>	Flat No.504, 5th Floor, A- Wing, Monarch Co-Op. Housing Society, Chamshi Bhimji Road, Mazagaon, Mumbai-400010

13	Shri Arvind Ramlakhan Yadav	<u>MP Nominee</u> <u>Shri Piyush Goyal</u> <u>Hon'ble Minister</u> <u>Ministry of Commerce and Industry</u>	1801, F-wing Nischay Complex S.V. Road Doulat Nagar, Amba wadi, Dahisar (E) Mumbai 400068
14	Shri Rakesh Bipinbhai Desai	<u>MP Nominee</u> <u>Shri Prabhubhai N. Vasava,</u> <u>Hon'ble MP/LS, Bardoli</u>	5, Iswarnagar Co-Op. Society, Udhna Magdlla Road, Bhatar-Surat, Gujarat
15	Shri Paresh Devjibhai Patel	<u>MP Nominee</u> <u>Shri Umeshbhai Babubhai Patel,</u> <u>Hon'ble MP/LS, Daman & Diu.</u>	House.No.15/101, Patel Falia, Khariwad, Nani Daman, U.T. Daman-396210
16	Smt Jayshree Umesh Ballikar	<u>MP Nominee</u> <u>Shri Arvind Sawant</u> <u>Hon'ble MP/LS,31</u> <u>Mumbai South</u>	7, Pandit Mansion, Ground Floor, Block no.1/B Nasarwanji Petit Street, Grant Road (East) Mumbai 400007
17	Shri. Devis ET	"Special Interest"	Poonam Estate Cluster II B2 17th Floor Mira Road East Thane 401107 Maharashtra
18	Shri Ramgopal Sharma	<u>MP Nominee</u> <u>Shri Anil Yashwant Desai,</u> <u>Hon'ble MP/LS, Mumbai South</u> <u>Central</u>	Flat No.601, UpadhayaCo.Op. Housing Society Park Road, Vile Parle (East) Mumbai-400057
19	Shri. Adv. Milind Balu Kapade	<u>MP Nominee</u> <u>Shri Ravindra Dattaram Waikar</u> <u>Hon'ble MP/LS, 27- Mumbai</u> <u>North West</u>	Shri. Adv. Milind Balu Kapade Room No.2/403, Samta Chs.Ltd, Mithanagar, Goregaon (West) Mumbai-400104
20	Shri Nirajan Chintaram Pal	<u>MP Nominee</u> <u>Shri Hemant Vishnu Savra</u> <u>Palghar -Loksabha</u>	Shri Nirajan Chintaram Pal Ekta Parks Ville Complex Sentosa Park, C/1005, 10 th Floor Near Globle City, Virar - West, Palghar, Maharashtra - 401303
21	Shri Prakash Bhikubhai Patel	<u>MP Nominee</u> <u>Shri Dhaval Laxmanbhai Patel</u> <u>26- Valsad Gujrat</u>	Shri Prakash Bhikubhai Patel B- 301,Soubhagya Apartment, Opposite Bhandari Samaj Hall, Daheli -Bhilad, Taluka- Umbergaon, Dist- Valsad - Gujrat -396105



GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)



No. 2023/TG-I/24/P/Pt.

New Delhi, Dated: 03.11.2023

The General Managers,
All Zonal Railways.

Sub: Instructions regarding conduct of the members of Railway Users' Consultative Committees/Council.

Ref: This office letters no. 2022/TG-I/24/Facilities to UCC members dated 10.10.2022, 2004/TG-I/25/NRUCC dated 01.01.2006, 99/TG.I/24/P dated 22.08.2000, 98/TG.I/24/P dated 26.03.1998, 96/TG.I/24/P dated 21.04.1997, 73-TG-I/24/10 dated 21.07.1975 and 69/TG-I/24/1 dated 16.03.1969.

With a view to secure better representation of Railway users and affording opportunities for consultations between Railway Administration and users on matters relating to the services provided by Railways and means of improving the efficiency of such services, the Railway Users' Consultative Committees/Council have been established at various levels. The role of the Committees/Council is, however, *advisory* in nature in matters related to passenger amenities, opening of new stations, improvement of passenger services or any other subject of general public interest.

1.1 In order to facilitate the members of these Committees/Council for discharge of advisory roles, facilities as per instructions issued from time to time, have been extended to the members. In addition, instructions have also been issued from time to time regarding conduct of members of Railway Users' Consultative Committees/Council (National Railway Users' Consultative Council, Zonal Railway Users' Consultative Committee, Divisional Railway Users' Consultative Committee etc.).

2. The matter has been reviewed. In supersession to all the instructions issued earlier on the subject, the broad directives vis-à-vis conduct of the members of Railway Users' Consultative Committees/Council are as under: -

- i. A declaration may be obtained from the members of Committees/Council to the effect that they are not holding any assignment of profit connected with the Railways, also that they are not the members of any other Railway Users' Consultative Committee and that there is no criminal case pending against them.
- ii. Identity Cards should be issued to the members of Railway Users' Consultative Committees/Council as per their status/designation written in the nomination letter (proforma enclosed).
- iii. The members of the Railway Users' Consultative Committees/Council are not entitled to travel free by train. The Identity Cards issued to them should include the sentence, "This Identity Card does not entitle a member to travel free by train."

- iv. The names of members of Committees/Council should not be displayed on Railway stations. Zonal Railways can, however, display the names of members along with the interests they represent on their website, which should be updated from time to time.
- v. The designations of the non-official members of the Users' Consultative Committees printed on their letterheads, visiting cards etc. should be strictly in terms of their nomination letter. The members are not permitted to use State Emblem on their letterheads, seats, crests, badges, house flags or for any other purpose except with the permission of the Government.
- vi. No non-official member of Railway Users' Consultative Committees/Council is entitled to use Ashoka Emblem and Indian Railways Insignia on his/her letter head or visiting card. Such members shall also not mention their official address as Rail Bhawan, New Delhi or Zonal/Divisional Railway Headquarters on their letter heads and visiting cards.

2.1 Action as deemed fit may be taken by Zonal Railways in case of violation of the above said guidelines. It may also be ensured that the facilities extended to the members of the Railway Users' Consultative Committees/Council are not misused to influence people.

2.2 It may also be ensured that while issuing the identity cards to the members of Railway Users' Consultative Committees/Council, the scope of powers is correctly spelt out so that there is no confusion about the same. Further, the Identity cards issued based on earlier instructions may be withdrawn and reissued based on the instant instructions.

2.3 Besides, GMs/DRMs of Zones/Divisions shall send a monthly confidential report to Railway Board on the conduct of the Members of Railway Users' Consultative Committees/Council duly bringing out any unbecoming conduct of the Members.

3. Necessary instructions may be circulated to all concerned accordingly.

DA: As above.

03/11/23

(Rajini Tete)
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Railway Board

Rail Bhawan, Raisina Road, New Delhi-110001

PROFORMA OF THE IDENTITY CARD ISSUED TO THE MEMBER OF USERS' CONSULTATIVE COMMITTEE**Identity Card**

Name:

Date of Birth:

Address:

Mob No.:

Committee which the member represents: _____ Railway/Division

Term of the committee:

Status of the Member: Non-official

"This identity card does not authorize the member to travel free in train"

NOTE ON ORGANISATION OF USER'S CONSULTATIVE COMMITTEES ON RAILWAYS AND NATIONAL RAILWAY USER'S CONSULTATIVE COUNCIL AT THE CENTRE

With a view to securing better representation of Railway Users and affording more frequent opportunities for consultation between Railway Administration and users on matters relating to the service provided by railways and means of improving the efficiency of such services, the Government has established Railway Users' Consultative Committees at the level indicated below:

- (i) Railway Users' Consultative Committee at the Divisional levels;
- (ii) A Zonal Railway Users' Consultative Committees at the Headquarter of each Railway: and
- (iii) A National Railway Users' Consultative Council at the Centre

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2. The Railway Users' Consultative Committees in the Divisions represent the local users in the territories served by the Railway and consider matters relating to:

- (i) Provision of amenities in the area with which the Committee is concerned.
- (ii) Proposals regarding opening of new stations within the jurisdiction of the Committee.
- (iii) Arrangements regarding time tables.
- (iv) Improvements of the services and facilities provided by the Railways.
- (v) Any subject of general public interest or public convenience or such matters affecting the services and facilities which has been the subject of representation by Users, or which has been referred to them for consideration by the Zonal Railway Users' Consultative Committee, the National Railway Users' Consultative Council, or by the Administration.

3. The Zonal Railway Users' Consultative Committee at the Headquarters of each Railway represents railway users of the territory or zone served by the railway as a whole and considers:
 - (i) Such matters, from the point of view of the zone as a whole, as are referred to in Para 2 :
 - (ii) Matters arising from the reports of the Divisional Committees., or such other matters relating to the subjects referred to in Para 2, as may be specifically forwarded by the Divisional Committees for consideration : and
 - (iii) Matters referred for consideration and report by the Administration, Ministry of Railways or the National Railway Users' Consultative Council.
4. The National Railway Users' Consultative Council at the Centre Considers:
 - (i) Such matters relating to the services and facilities provided by Railways as may be referred to it for consideration by the Minister:
 - (ii) Such matters being within the scope of the function of the Zonal Committee as are referred to it for consideration by such Committees: and
 - (iii) Such other matters relating to the services and facilities on Railways which individual members of the council may, with the approval of the Chairman, desire should be included in the Agenda.
5. All the Committees and Council established under these rules are Consultative in character.
6. Question relating to staff, disciplines, and appointment should not be brought before the Committees or the Council.
7. **The Divisional Railway Users' Consultative Committees** will consist of members to represent the principal interests among railway users of the area, the membership being determined as follows:
 - (i) Not more than **six** members to be appointed by the General Manager, made up of the one representative each of local chambers of Commerce, Trade Associations and Industries and Agricultural Associations:
 - (ii) Two representative of the registered Passenger Association in the area, to be appointed by the General Manager :
 - (iii) (a) Each Member of Parliament Lok Sabha can nominate one nominee on one DRUCC serving his/her constituency.
 - (b) Member of Parliament/Rajya Sabha can nominate one nominee on one DRUCC falling in the State from which he/she has been elected.

4932753/2024/O/C (c) Union Minister from Lok Sabha can nominate one nominee on one DRUCC serving his/her constituency.

(d) Union Minister from Rajya Sabha can nominate one nominee on one DRUCC falling in the State from which he/she has been elected.

(This is as per Railway Board's letter No.2008/TG.I/24/P dt.25.09.2008)

(iv) One representative each of the Governments of the States served by the Divisions;

(v) One member each of the Legislature of the States served by the Division, recommended by the State Governments:

(vi) Nine representatives of Special Interests not otherwise represented on the Committee. One will be nominated by the General Manager and Eight by the Minister.

(vii) **One** representative of Consumer Protection Organization.

(viii) **One** representative of the Handicapped Association.

N.B. (i) Persons holding assignments of profit connected with the Railways e.g. Catering and Vending contractors, Out agency contractors, Handling Contractors, Engineering contractors, Rail Travelers' Service Agents, Travel Agency, Clearing and Forwarding Agents at Goods Sheds, State/Central Government servants etc. are debarred from the membership of the Railway Users' Consultative Committees and the National Railway Users' Consultative Council.

(ii) While constituting the Committees, care has to be taken to nominate members from Schedule Caste and Schedule Tribe Communities and the minorities.

8. Where by reason of the large number of Chambers, Trade Association, Passenger Associations etc. representation cannot be given to all the such bodies, representation may be given to them by rotation.

9. The Divisional Railway Manager of the Division concerned will be the Chairman of the Divisional Railway Users' Consultative Committee. One of the Senior Traffic Officers of the Division concerned will function as the Secretary of the Committee.

10. The Zonal Railway Users' Consultative Committee at the Headquarters of each Railway consists of persons appointed by the Minister of Railways to represent the general railway users in the territory served by the railway, as stated below:

- (i) One representative each of the Government of the States served by the Railway as recommended by such Governments.
- (ii) One member of the State Legislatures recommended by the State Governments.
- (iii) Not more than five representatives of Principal Chambers of Commerce and Trade Associations having a standing of not less than five years.
- (iv) Not more than two representatives to be sent by State Governments of Agricultural Associations and other bodies not included in or affiliated to the Chamber of Commerce etc. referred to in(iii) above.
- (v) **One** non-official representative elected from each of the Divisional Railway Users' Consultative Committee.
- (vi) Two representatives of the public sector undertakings including Ports in the case of Railway serving Ports. On the N.F. Railways, the representation will be given to one Public Sector undertaking only.
- (vii) Registered Passenger Association-one from each of the state, which have a sizeable route kilometer on the Railways. However, in case of those Railway whose jurisdiction is largely served by only one State and there is no active Registered Passenger Association in any other State, two Registered Passenger Associations can be also be nominated from one State on one ZRUCC. However, in such cases, the total number of Registered Passenger Associations nominated on any ZRUCC will not be more than two.

The above amendment in the Constitution of Zonal Railway Users' Consultative Committees (ZRUCCs) is done as per Railway Board's letter No.2013/TG-I/24/P/Pt-I dt.30.04.2013. (Commercial Circular No.36 of 2013).

- (viii) (a). ZRUCC: On ZRUCCs only 10 Members of Parliament (7 from Lok Sabha and 3 from Rajya Sabha) will be nominated.
- (b) Union Minister from Lok Sabha can nominate one nominee on each ZRUCC serving his/her constituency.
- (c) Union Minister from Rajya Sabha can nominate one nominee on each ZRUCC falling in the state from which he/she has been elected.

(This is as per Railway Board's letter No.2008/TG.I/24/P dt.25.09.2008)

- (ix) **One** member to represent special interests to be nominated on the recommendation of the General Manager of the Railway
- (x) **One** representative of Consumer Protection Organization.
- (xi) Eight members as the Minister may appoint to represent the interests which he considers are necessary to be represented to the Committee.
- (xii) **One** representative of the Handicapped Association .
The nomination of the Handicapped Association will be done by General Manager on the lines of giving representation to Consumer Protection Organisations, Passenger Associations, Chambers of Commerce and Industry etc. on rotational basis.

(This is per Railway Board's letter No.2009/TG.I/24/P dt.21.12.2010)

N.B. (i) Persons holding assignments of profit connected with the Railways e.g. Catering and Vending contractors, Out agency contractors, Handling Contractors, Engineering contractors, Rail Travelers' Service Agents, Travel Agency, Clearing and forwarding Agents at Goods Sheds. State/Central Government servants etc. are debarred from the membership of the Railway Users' Consultative Committees and the National Railway Users' Consultative Council.

(ii) While constituting the Committees, care has to be taken to nominate members from Schedule Caste and Schedule Tribe Communities and the minorities.

11. The members of the Zonal Railway Users' Consultative Committees representing Industries, Commerce and Trade are ordinarily drawn from important local Chambers or Associations representing predominant trade interests and approved by the State Government concerned. After the Chamber or Association etc. are approved for representation by the Minister, the Chamber or Association etc. select their representative i.e. by election or otherwise, is left to them.

12. The General Manager will be the Chairman of the Zonal Railway Users' Consultative Committee and the Deputy General Manager(G) or such other officers as may be nominated for the purpose by the General Manager, will function as Secretary of the Committee.

13. The National Railway Users' Consultative Council consists of persons appointed by the Minister for Railways to represent the General Railway Users' as shown below:

(i) Secretaries of the following Ministries of the Government of India.

(a) Ministry of Industry.

(b) Ministry of Commerce, Civil Supplies and Correlation.

(c) Ministry of Tourism and Civil Aviation. - (3)

(ii) Chairman, Members of the Railway Board and
Addl.Member, Traffic, Railway Board. -

(7).

NOTE: The Minister may invite any other officers to attend meetings of the Council as he may consider necessary to assist in the conduct of the business.

(iii) Fifteen Members of Parliament, 10 of whom being
from the Lok Sabha and 5 from the Rajya Sabha - (15).

(iv) A representative of each of the Zonal Railway
Users' Consultative Committee, not being an official,
to be elected by the respective Zonal Railway
Users' Consultative Committee. - (16).

(v) One member each from the following All India Association:-

(a) Federation Chamber of Commerce.

(b) Associated Chambers of Commerce and Industry.

(c) Three other members by rotation representing
Jute, Sugar, Coal, Iron and Steel, Cement, Cotton
Industries and Travel Agents Association. - (5).

(d) One to represent Agricultural Interests. - (1).

(vi) One retired Officer of Railway
(Member of Board/General Manager). - (1).

(vii) Two other members as the Minister may appoint
to represent interests which he considers are necessary
to be represented on the Council. - (2)

N.B. (i) Persons holding assignments of profit connected with the Railways e.g. Catering and Vending contractors, Out agency contractors, Handling Contractors, Engineering contractors, Rail Travelers' Service Agents, Travel Agency, Clearing and forwarding Agents at Goods Sheds, State/Central Government servants etc. are debarred from the membership of the Railway Users' Consultative Committees and the National Railway Users' Consultative Council.

14. The Minister for Railways presides at the meeting of the National Users' Consultative Council and in his absence the Minister of State for Railways acts as Chairman. The Joint Director, Traffic Commercial(General)Railway Board, is the Secretary of the Council.

15. The appointment to the Committees under these rules to the National Railway Users' Consultative Council is for a period not exceeding two years. The tenure of Divisional, Zonal Committees and National Council will commence in January, April and July respectively and run for the full term of two years from these months unless otherwise notified.

16. For purposes of representation of Governments of States and Legislatures of States in the Zonal Railway Users' Consultative Committee established under these rules such representation will be limited to the list of States given in the Annexure to these rules.

17. The Divisional Railway Users' Consultative Committees will ordinarily meet once a quarter, but not less than three times a year. The Zonal Railway Users' Consultative Committees will meet three times in a year and the National Railway Users' Consultative Council twice a year.

18. The Railway Users' Amenities Committee.

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19. The Time Table Committee at Zonal level have been abolished vide Board's letter No.85/TGI/124/SA/RRC, dt.24.10.85.

20. Suburban Railway Users' Consultative Committee on each of the Central/Western/Southern/Eastern and S.E.Railways consists of members appointed by the General Manager as under:

- (i) Addl.General Manager – Chairman
- (ii) Heads of Operating ,Commercial, Engineering/Electrical departments.
- (iii) Sr.Transportation Manager will function as Member Secretary.
- (iv) One representative of the City Corporation or the Municipality where the Headquarters of the Railway is located.
- (v) If there are any municipalities in the area of the suburban services, one representative each from not more than two municipalities in the area.
- (vi) One member from the Divisional Railway Users Consultative Committee within whose jurisdiction the suburban sections fall (to be elected).
- (vii) One representative from the Zonal Railway Users' Consultative Committee (to be elected).

- (viii) Four representatives of Associations of Suburban Passengers on Western Railways.
- (ix) One nominee of the General Manager, who must be a lady member, if no lady member is in the Committee under items (iv) (v) (vi) (vii) and (viii).
- (x) "Four Persons" to be nominated as "Minister Nominee" "Special Interest" by Railway Board.

The tenure of the Suburban Railway Users' Consultative Committees is for two calendar years unless otherwise notified. The frequency of meetings will be as necessitated by the exigencies of work and as may be decided upon by the Chairman of the Committee.

21. Non official members of these Railway Users' Consultative Committees and the National Railway Users' Consultative Council when attending meeting of the Committees or the Council or sub committees of these bodies will be afforded reasonable facilities for travel and traveling allowance as prescribed in Board's letter No.2012/TG.I/28/NR/Suggestions dated 25.06.2013.

22. Requests from the Members of Railway Users' Consultative Committees for issuing of Passes from the Railway Station nearest to Members 'Temporary' residence, whether for attending meeting of a Committee or for any other work of the Committee, may be considered on merits and passes issued with the personal approval of the General Manager for Committees functioning at the Zonal level and by Divisional Railway Managers for Committees at the Divisional level.

23. USE OF OFFICIAL EMBLEM :

The designation of the Members of non-official Committees notified and printed on their letter heads, visiting cards, etc. should be strictly in terms of their nomination letter. **The Members are not permitted to use Ashoka Emblem and Indian Railways Insignia on their letter heads and visiting cards, seats, crests badges, house flags, or for any other purpose. In case any member is found violating these instructions, his membership will be terminated.**

The states to be represented (vide para 13 ante) on the Zonal Railway Users' Consultative Committee of the Railways concerned are indicated below:

Southern	Tamil Nadu Karnataka Kerala Andhra Pradesh Pondicherry
Central	Maharashtra Uttar Pradesh Madhya Pradesh
Western	Gujarat Madhya Pradesh Maharashtra
Northern	Punjab Rajasthan Uttar Pradesh Haryana Delhi Himachal Pradesh Jammu and Kashmir
North Eastern	Uttar Pradesh Bihar
North East Frontier	Assam West Bengal Bihar Meghalaya Arunachal Pradesh Tripura Manipur Nagaland
Eastern	West Bengal Bihar Uttar Pradesh
South Eastern	Bihar West Bengal Orissa Madhya Pradesh Andhra Pradesh Maharashtra
South Central	Maharashtra Andhra Pradesh Karnataka Goa